



Communique

Aboriginal Housing Victoria Board Meeting

Thursday 9 March 2023

The Board of Directors of Aboriginal Housing Victoria (AHV) held their first Board meeting for the calendar year on Thursday 9 March 2023, via videoconference.

Victorian Homebuyer Fund (VHF)

AHV has come flying out of the blocks on its homebuyer engagement in 2023. We recently conducted community homeownership info sessions in regional Victoria in Morwell (VACCA), Bendigo (BDAC and Djaara) and Bairnsdale (GEGAC) as well as in Metro Melbourne with VACSAL, Djirra and AHV Darebin renters. The team is now focussing on promotion of the VHF and spreading awareness about homeownership, in the Shepparton, Mildura, Geelong and Portland regions.

If you are interested in finding out more about the Victorian Homebuyer Fund, please contact Noah Wright, on Mobile: 0400 398 799 or Email: noah.wright@ahvic.org.au.

AHV Property portfolio growth

AHV started the year with the achievement of a significant portfolio growth milestone, exceeding 1,600 properties for the first time. As at 31 January 2023, AHV owned and managed, 1,613 properties across Victoria.

2023 Renter Satisfaction Survey

As part of AHV's registration obligations, a renter satisfaction survey is required to be undertaken every 2 years. Also, AHV wants to continue to improve its services and to be responsive to renters' needs. To do this we need honest feedback from our renters on what do we do well and where we need to improve.

The previous survey was conducted in 2021, and the 2023 survey is now underway.

AHV has engaged CHIA NSW to conduct the surveys since 2015. CHIA NSW is a recognised leader in impartial and independent data collection, analysis and benchmarking within the community housing sector in Australia.

AHV does not receive any of personal or household information from the survey. As the survey is conducted by CHIA NSW, AHV only receives aggregated (combined) data, and no individual responses. In this way, renters' confidentiality is protected.

CHIA NSW mailed the survey to AHV renters during the week commencing 6 February 2023. CHIA NSW provides regular "progress scores" to AHV on the proportion of renters who have completed the survey. This helps us to follow-up with renters so we can achieve the necessary number of survey responses (around 30% of all renters).

As at 24 February 2023, a response rate of 7% (101 valid responses) had been achieved. SMS reminders will be sent to renters on 27 February and 27 March. Closing date for the survey is 31 March 2023, and the final report will be presented to AHV in May 2023.

If you have any questions about the Renter Satisfaction Survey, please contact the Housing Officer in your region or Free Call: 1800 248 842.

Social Housing Growth Fund Aboriginal Housing round

Work is underway to progress AHV's submission for the current Housing for Aboriginal Victorians Round, which is due in March 2023. AHV's Property Development and Acquisitions Manager is currently coordinating the tender process to select suitable builders as part of the preparation of the submission.

Asset Development policy

The AHV Board approved the revised AHV Asset Development policy. The policy will shortly be available on AHV's website.