



## **Communique**

### **Aboriginal Housing Victoria Board Meeting**

### **Thursday 25 September 2025**

The Board of Directors of Aboriginal Housing Victoria (AHV) held their ninth Board meeting for the calendar year on Thursday 25 September 2025.

#### **Out of session meeting**

The AHV Board met out of session on 11 September 2025 to consider and approve a partnership project to deliver an additional 9 social housing properties, to be managed by AHV in inner west Melbourne.

#### **Board director vacancy**

The Board Chair, Daphne Yarram noted that the meeting of 25 September 2025 was the final meeting for Board Director, Janice Morris. Janice kindly provided over 6 months' notice of her intention to resign from the Board. This allowed AHV to undertake an Expression of Interest process to identify a suitable candidate with the required strategic financial experience and capabilities, and to achieve a planned, orderly transition.

On behalf of the Board, the Chair thanked Janice for her valuable contribution to AHV, particularly in relation to her strategic guidance and support during a period of significant housing development growth for the organisation.

The Chair also welcomed the successful candidate, Andrew Sherri who commenced in the casual Board vacancy as of 26 September 2025. Andrew is a career Chief Financial Officer with diverse industry experience in executive roles and Board directorships across not-for profit and corporate sectors; most recently with Melbourne City Mission.

#### **Annual Report**

The Board approved the text for AHV's 2024-25 Annual Report. As in previous years, a hard copy extract of the Annual Report will be created for circulation to AHV renters, with the December issue of the *Mia Mia* newsletter. Full versions of the Annual Report will be available on our website.

The AHV 2024-25 Annual Report will feature the artwork of AHV renter, Flick Chafer-Smith. Flick is a proud Ngarrindjeri woman and an AHV renter. Flick is part of the team of talented artists at First Nations-led not-for-profit, The Torch. Her artwork, Next Generation 'Strength, Vision and Legacy', was used throughout for AHV's NAIDOC Family Day promotion materials. We're very pleased that Flick has agreed to an extension of the license, to allow us to use her beautiful artwork in this year's Annual Report.

## AHV Board Code of Conduct and Board Charter

The AHV Board Code of Conduct and the Board Charter have recently been reviewed, to update terminology and improve readability. Both documents were also reviewed by AHV's legal advisors to confirm that they reflect current legislative requirements.

The Board approved the revised Board Code of Conduct and Board Charter. Both documents will now be available on the AHV website, on the Governance page.

## Improving Renter satisfaction

The Board approved the proposed work plan to continue to improve the level of satisfaction in our services by the AHV renter community. While results of the 2025 Renter Satisfaction Survey generally signalled improvements in levels of renter satisfaction compared to previous surveys, we remain committed to continuing to do better. Key areas of focus are:

- Repairs and maintenance
- Complaints and appeals
- Renter engagement and input into service delivery and improvement, with the next round of community engagement forums commencing in November 2025.

## Placemaking

The Board noted and supported AHV's placemaking activities in AHV's higher density dwellings, to achieve increased renter and community connection and cohesion. Two placemaking events are scheduled for October 2025: one in North Melbourne in partnership with Housing Choices Australia, and another in Preston.

## Renter Relocation Project update

Under the Renter Relocation program, 31 AHV households were identified as requiring relocation, because the properties they were living in had been earmarked for redevelopment. There are now only two AHV households waiting for a suitable relocation offer. Housing Services is working both internally, and with our partners at Homes Victoria and mainstream community housing organisations to find suitable housing for these two households, given there is no suitable housing currently available within AHV's portfolio.

Community members, including the affected households, continue to be generally supportive of AHV efforts to create more housing outcomes. The Specialist Housing Programs Officer has worked collaboratively with affected households to find suitable alternate housing and to provide material assistance to support the move.

| Status of the 31 households at 1September 2025   | Count |
|--------------------------------------------------|-------|
| Relocation complete                              | 17    |
| Offer accepted but renter has not yet moved      | 4     |
| Placement identified and will be offered shortly | 3     |
| Still working on finding a suitable offer        | 2     |
| Property no longer being redeveloped             | 5     |